



Trendset

KITCHENS

Trendset Kitchens Pty Ltd 23 Pinewood Avenue, Gympie 4570 | Office: (07) 5481 5120 | Email: warranty@trendset.com.au | www.trendset.com.au

WARRANTY

Trendset Kitchens Pty Ltd, trading as Trendset Kitchens ("the Manufacturer") warrants to the customer/purchaser ("Consumer"), that, subject to the terms and conditions of this warranty ("this warranty"), the Manufacturer will replace or repair (at its discretion) any manufacturing defect or fault in its workmanship for a period of (10) years from the date of manufacture by the manufacturer.

Conditions of Warranty

- This warranty is for the original purchaser only and is non-transferable.
- In making repairs under this warranty Trendset Kitchens will as far as possible use the same materials used in the original manufacture but reserves the right to substitute the closest similar materials if the original materials are not practicably available.
- This warranty applies only to Kitchens manufactured by Trendset Kitchens and does not cover items installed at the request of the purchaser but not manufactured by Trendset Kitchens.
- This warranty applies to workmanship by Trendset Kitchens employees in the manufacturing process only.
- All products and materials supplied or used by Trendset Kitchens in the manufacture or installation process of a Trendset Kitchen are excluded from this warranty. Products and materials used in the manufacture of the Kitchen may be subject to a separate warranty by the original manufacturer or supplier of the products.
- Installation of the Kitchen is subject to the standard QBCC warranty the period of which is not extended or altered by the terms of this warranty.
- This warranty only applies to Trendset Kitchens products which have been installed by Trendset Kitchens in their original installation location. This warranty does not apply to Trendset Kitchens products installed by unqualified persons or which have been removed or uninstalled from their original installation location.
- This warranty only applies to products which have been left as installed. This warranty does not apply to products that have been modified or altered in any way including but not limited to:
 - Painting or application of additional finishes
 - Cutting or adaptation of products or parts where such works were not performed, supplied or installed by Trendset Kitchens
- This warranty only applies to products used in accordance with their intended purpose.
- This warranty only applies to manufacturing defects or faults and only to the extent that products are used in a normal manner and cleaned and maintained in accordance with any cleaning or maintenance specifications provided by the Manufacturer.
- This warranty does not apply to defects or damages resulting from
 - Accidents, abuse or misuse
 - Damage resulting from external causes including exposure to weather, liquids, oils, or chemicals other than cleaners which conform with the cleaning and maintenance specification supplied
 - Alteration or repair by anyone not authorised by the Manufacturer

Claims

To make a claim under this warranty the Consumer must, within the period of warranty, submit to the Manufacturer written notice of the claim by post to *Trendset Kitchens, 23 Pinewood Avenue Gympie QLD 4570* or by email to warranty@trendset.com.au and include clear pictures describing and showing the alleged defect along with proof of purchase.

If a successful warranty claim is made, the Manufacturer will (at its cost) send out an authorised person to assess the fault and organise repair or replacement (at its discretion).

The Consumer acknowledges and accepts that:

- The period of warranty begins from the date the product leaves the manufacturer's factory. If the Consumer purchases the product from anyone other than the Manufacturer, it is the Consumers responsibility to determine when the product was initially supplied by the manufacturer.
- The Manufacturer will not be liable for any additional cost including but not limited to: Disconnection of plumbing and or electrics.

The benefits given to the Consumer by this warranty are in addition to other rights and remedies of a Consumer under a law in relation to the goods to which this warranty relates.